

PROBLEM



Which problem will be solved by the process?

EXISTING PROCESSES

What solution exists today?

SOLUTION

What is the solution idea?

KEY FIGURES

How do you measure if the process is successful?

VALUE FOR PROCESS BENEFICIARIES

What is the added value for process beneficiaries?

VALUE FOR PROCESS PARTICIPANTS

What makes life easier?

AFFECTED SYSTEMS

Which systems are affected by the process?

PROCESS PARTICIPANTS

Who is involved?

PROCESS BENEFICIARY

For whom the process is carried out?

COSTS

USE

Turnover, cost savings, increase in employee satisfaction

