

Inform

Persons should be informed and updated in different statuses e.g. C-level

Co-Creation

People should become part of the process mining project! e.g. team leads, process step owners.

Influence/Power

Minimal Contact

Here you should spend little energy, you should still inform on occasion.

Manage Needs

People can be included at the beginning to get their perspective e.g. process beneficiaries (clients)





