BOTS & PEOPLE

A Brief Roadmap for SAUtomation Transformation

1. Management and vision

- Create a clear and convincing vision.
- Obtain backing from management.





2. Lead intelligent automation

- Hire talented automation specialists.
- Analyze and set up a business case.
- Find compelling use cases and try them out once or twice.
- Work with partners in the same ecosystem.



3. Growth and expansion

- Ensure employees are always engaged.
- Create a Center of Excellence (CoE) for automation.
- Start with easy and move on to complex automation case studies.





4. Making intelligent automation industrialized

- Reinvent processes.
- Automate in order to transform.
- Operate according to relevant business metrics.

