BOTS & **PEOPLE**

Hyper-Automation Lessons You Need to Know

Hyper-Automation (HA) Explained



Hyper automation is the next stage in the evolution of platforms for automation.



Huper-automation works with both routine tasks and complicated business operations as it combines several automation technologies.



HA simulates human activity to form a so-called Digital Twin for any operation, improving scalability and performance.

Hyper-Automation (HA)

intelligence (AI) and machine learning (ML)

Analutics



Robotic process automation (RPA)



Major Future Impacts of Hyper-Automation



1 in every 3 jobs

1 in every 3 jobs in the world is likely to be affected by Al and automation (together with HA) by 2030.



\$15 trillion

The world economy might grow by US\$15 trillion by 2030, all due to robotics and artificial intelligence.

Main Stages of Development in Hyper-Automation

1. Basic Stage

You're using basic automation tools and procedures to enable rules-based automation (RBA) of routine and repetitive processes



- Examples:
 Scheduling tasks in the metals and mining sector
 Bank reconciliation in the
- banking sector
 Managing health records
 in the healthcare sector



3. Intelligent Stage

You're combining robotic process automation with Machine Learning and Al technologies to create end-to-end process automation. The new type of automation is able to read and comprehend unstructured information like text, image, video, and voice.



- Examples:

 Analyzing credit risk in the credit rating sector

 Processing and validating loans in the banking sector

 Processing claims in the healthcare sector

 Processing purchase orders in the metals and mining sector



2. Advanced Stage

You're utilizing automation bots and robotic process automation (RPA) to optimize and improve business workflows.



- Examples:
 Appointment scheduling chatbots in the healthcare sector
- sector

 Managing inventories in the metals and mining sector

 Upgrading credit limits in the banking sector

 Fraud alerts in the credit
- rating sector



4. Cognitive Stage

You're emplouing deep learning methods to create a humanlike conversation Al



- Examples:
 Virtual caregivers in the healthcare sector
 Digital production planning
- Digital production production the credit rating sector
 Automating help desks in the banking sector

