

Strategic

Learning Journey Development

checklist



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#1 Goal setting & success metrics

Set your Al learning journey up for success. Define WHY you are doing it.

- What are the C-Level goals this learning journey is contributing to?
- What would need to go on a management slide to report the success of this journey? (e.g. KPIs, goals achieved..)
- What behavior of learners do you want to influence and why?

#2 Learning Journey topic

Deep dive on the topic. What is it you actually want people to learn about?

- What is the topic of the learning content?
- How can you find subject matter experts for the topic?
- How often will the content need an update?

#3 Target Group

To create a good learning journey you always need to think from the learners first.

- Who are the learners? Are there different groups of learners? How are they different?
- airrerent?
- How motivated will they be to do this training?
- How many learners do we want to train?

What is their background?

- How comfortable are they with any sort of technology?
- When exactly and how often do they need to be trained?
- Where are they physically located? Can the learners travel?

Do they have access to electronic devices (e.g. computer, phone)

What kind of support do they currently have in their job?

#4 Conditions

Consider the timing of the project and budget as well as technical requirements

- What technologies are available to support the learning? (e.g. Learner's Devices, Social Platform, LMS)
- What is our Budget?
- When do we need to go live?
- What authoring tools are already available to edit and update the content?
- Which Learning Management System do we use?
- What resources do we already have inhouse to design & deliver the training?



#5 Journey Details

	Ensure your learning journey starts off on the right foot by setting a realistic pace and considering any constraints.
	What's the desired pace for completing the learning units?
	When can we realistically kick off the Learning Journey?
	What are the key time constraints we need to factor in (e.g. end of quarter, company vacations, vacation time, national holidays)?
	#6 Stakeholders
	Engage key players from the get-go to ensure smooth sailing and keep everyone motivated.
	In which ways are our learning managers participating or being kept in the loop?
	 Recommended: Learning Journey Responsible, L&D responsible, IT responsible, Subject Matter expert (e.g. member of CoE)
	#7 Tools & Technologies
	Don't let tech hurdles slow you down! Identify your contact people and ensure learners have access to necessary software.
	Who is the contact person for license/tool questions?
	What are our considerations regarding the recording of live sessions?
	(Optional) Which software can we recommend our learners to practice new skills
	How are we facilitating learners' access to necessary tools and ensuring proper licensing?
	What guidelines are we establishing with the newly acquired skills (i.e. tech policy, privacy policy)?
	#8 Communication & Learning Transfer
	How will you drive engagement and ensure that the knowledge sediments once the learning is done? Are there any internal communities you can leverage?
	What strategies are we adopting to effectively promote the learning journeys?
	Who do we appoint to manage access to the Learning Platform?
	In what ways do we intend to capture and retain knowledge within our company?
	Which internal processes could be enhanced through the Learning Journey?
	Can learners tap into an internal community for further engagement?
J	#9 Reporting
	Track progress effectively by deciding on what to report and who needs the numbers. Don't forget to consider other key issues like data protection and IT security.
	Do we see a need for tracking attendance in live sessions?
	☐ Who holds a stake in the Learning Journey's success?
	☐ What are our requirements for Data Protection and IT Security?